
 <p>Rainy River District Social Services Administration Board</p>	SECTION: Land Ambulance
	POLICY TITLE: Principles of Service Delivery
ORIGINAL DATE: May, 2001	POLICY AREA: Administration
REVISION DATE: August, 2016	POLICY NO: LA – 1.0
NEXT REVIEW DATE: September, 2019	APPROVED BY: 

Policy

The Rainy River District Social Services Administration Board (RRDSSAB), which represents citizens from municipalities and unincorporated areas across the Rainy River District, administers Land Ambulance services within the following fundamental service principles:

ACCESSIBILITY: Equitable access to Land Ambulance service must be provided to all persons in the District and resources must be maintained to ensure that access;

INTEGRATION: Land Ambulance service is an integral part of the health care and emergency services system of the District;

SEAMLESS: The closest ambulance will respond, at any time, in any jurisdiction, regardless of political, geographical, administrative, or other boundaries;

ACCOUNTABILITY: Land Ambulance service providers must be medically, operationally and financially accountable for the provision of the highest possible quality of ambulance service and patient care;

RESPONSIVENESS: The Ministry of Health and Long-Term Care, Designated Delivery Agent and Service Providers must ensure Land Ambulance services are responsive to the evolving health care, demographic, socioeconomic, and medical needs of their communities.