
 Rainy River District Social Services Administration Board	SECTION: Land Ambulance
	POLICY TITLE: Equipment Failure Reporting/Repairs-CCAC
ORIGINAL DATE: July, 2006	POLICY AREA: Operations
REVISION DATE: August, 2016	POLICY NO: LA – 4.5
NEXT REVIEW DATE: September, 2019	APPROVED BY: 

Policy

The Rainy River District Social Services Administration Board (RRDSSAB) ensures that any communication equipment failure or loss is reported promptly to the Central Ambulance Communication Centre (CACC). The Ministry of Health & Long-Term Care (MoHLTC) remains responsible for all communications equipment used in the provision of Land Ambulance service. The RRDSSAB works with the MoHLTC and CACC to ensure system effectiveness and reliability. Equipment must be repaired/serviced or replaced in a timely manner, under the provision of:

- a) *Ambulance Act, R.S.O. 1990, c. A. 19*; as amended;
- b) *Ontario Regulations 257/00, General*, as amended; and
- c) *Land Ambulance Service Certification Standard*, as amended.

Procedure

1. All Paramedics must notify the Duty Officer and CACC of any problem associated with any communications equipment, as soon as the problem is identified.
2. An *Operational Impact Report* is completed by the Paramedic/EMA and forwarded to the Deputy Chief(s) and CACC, per Policy *LA-6.3: Vehicle and Equipment Checks*.
3. Upon notification, and in cooperation with CACC, the Deputy Chief(s) endeavour to schedule the vehicle and/or equipment for immediate repair, if within his/her jurisdiction.
4. Upon repair/replacement of the defective equipment, the *Operational Impact Report* is updated, reflecting the outcome, dated and filed.