

JOB OPPORTUNITY OUT OF THE COLD SUPPORT WORKERS (Contract Position)

Committed to meeting the needs of the community by providing services with care, integrity, and accountability, the Rainy River District Social Services Administration Board (RRDSSAB) delivers Early Learning and Child Care, Ontario Works, Social Housing, Land Ambulance and other services for all organized municipalities and unincorporated areas within the geographic District of Rainy River. The Rainy River District covers an area of approximately 15,487 sq. kilometers and has a population of 20,110 (2016 Census). It is bordered on the north by the Kenora District, on the east by the Thunder Bay District, on the south by Minnesota, USA and on the west by the Province of Manitoba.

We are seeking **OUT OF THE COLD SUPPORT WORKERS** to work on a Time-limited Contract basis (approximately 5 months) for Full-time, Part-time and Casual hours in Fort Frances, ON, with the possibility of an extension. Reporting to the Integrated Services Manager (Housing Lead), the Out of the Cold Support Worker is responsible for providing support services and referrals, preparing and serving meals, assisting with clean up, maintaining inventory, snow removal and ensuring the safety and well-being of guests. Candidates must be willing and able to work shift work.

The Out of the Cold Support Worker will possess the following qualifications:

- Diploma, degree or certificate in a related field such as Counseling, Social Work, Personal Support Worker, Police Foundations, Aboriginal Relations, or an equivalent combination of education and experience.
- Previous experience working in a shelter environment would be an asset.
- Strong communication skills, specifically in conflict resolution and problem solving.
- Familiarity with vulnerable populations and community-based service providers.
- Ability to use sound judgment, work independently, cooperatively, and responsibly with minimal supervision, and within a team environment.
- Demonstrated ability to establish and maintain effective working relationships with guests, staff, community agencies and the public.
- Ability to maintain confidentiality in all aspects of the work environment.
- Ability to remove snow and ice from sidewalks and walkways, including sanding and maintaining evacuation paths.
- Ability to provide the satisfactory outcome of a CPIC Vulnerable Sector Screen.
- Must submit proof of being fully vaccinated against COVID-19 as a condition of being hired or provide proof of a medical contraindication.

Candidates with an equivalent combination of education and experience may be considered. Starting rate of pay is \$24.00 per hour plus 4% vacation pay. Interested candidates are invited to submit a cover letter and résumé, including three work-related references, no later than **4:00 p.m. (CST) on Monday, October 25, 2021** to:

Joanne Spence, B.HRLR, CHRL, Human Resources Officer
Rainy River District Social Services Administration Board
450 Scott Street
Fort Frances, ON P9A 1H2
Competition #HR-23-2021-COLD
PRIVATE & CONFIDENTIAL

The RRDSSAB wishes to thank all applicants, however, only those selected for an interview will be contacted. Information gathered is in accordance with the Municipal Freedom of Information and Protection of Privacy Act and will be used for candidate selection and, for the successful applicant, relevant human resource purposes. The RRDSSAB is an equal opportunity employer. Accessibility accommodations are available for all parts of the recruitment process. Applicants need to make their needs known in advance. This document is available in an alternative format, upon request.